

## PRESS RELEASE



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### FOR IMMEDIATE RELEASE

Ella's story highlights the tangible return on investment available to legal services organisations through the NextGen Jobs model: immediate operational support, a fresh perspective on process improvement, and strong long-term employee engagement and retention rates.

Ella commenced her Cert III in Business Administration Traineeship in-house with NextGen before transitioning into a People Services Officer role with Court Services Victoria in March 2025.

She quickly established herself as a high-performing team member, demonstrating strong organisational skills, initiative in process improvement, effective stakeholder engagement, and adaptability during a period of organisational change and restructuring.

Ella was offered a secondment within CSV's People & Culture team, and upon completing her traineeship, she secured a full-time role at CSV and commenced studying a Certificate IV in Business to further build her skill base.

"Ella is an absolute asset to the team," says Will, her supervisor at Court Services Victoria. "Ella's willingness to learn and ability to apply feedback quickly set her apart, and her ability to engage stakeholders and drive process improvements demonstrated professional maturity well beyond her years."

Speaking about her experience, Ella is enthusiastic: "Throughout my Business Administration traineeship, I learnt a range of essential, transferable skills, including time management, problem-solving, database management and organisation, which I know are highly valued by employers."

Ella's experience is shared by numerous successful NextGen Jobs trainees. NextGen Jobs has more than four decades of experience working across a wide range of sectors, supporting organisations like Court Services Victoria to invest in young and emerging talent, and trainees like Ella to launch and build rewarding careers.

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