

NSW Energy Savings Scheme – What’s Changing in 2025?

If you’ve been thinking about upgrading your hot water system or exploring energy-efficient options for your home or business, there’s never been a better time to act than *right now*.

The NSW Government has just announced some important updates to the [Energy Savings Scheme](#) (ESS), and they’re designed to make the process safer, more transparent, and more rewarding for households and businesses alike.

So - here’s what you need to know.

No More Door-Knocking or Cold Calls

Let’s be honest here. No one enjoys a pushy sales pitch at the front door or over the phone. So, from August 2025, they will be no more! The NSW Government is putting a stop to unsolicited marketing under the [ESS and Peak Demand Reduction Scheme](#) (PDRS). That means:

- No more door-knocking
- No more cold calls

This change is all about protecting consumers and making sure energy upgrades are made via informed, voluntary decisions, *not* pressure tactics. So if you’re considering a hot water system upgrade, you can now do so with confidence, knowing the process will be respectful and transparent.

Stronger Warranty Requirements for Heat Pumps

Heat pump hot water systems are already a smart choice. They’re

- Energy-efficient,
- Reliable, and
- Work in all weather conditions

But – from December 2025, they’ll also come with *stronger warranty protections* under the ESS.

All eligible heat pump systems installed through the scheme must now include:

- A *minimum five-year warranty* on the tank
- A *minimum five-year warranty* on all parts

This means greater peace of mind for homeowners and businesses. It’s also a clear signal that quality and durability are front and centre in the government’s energy efficiency push.

Bigger Incentives for Commercial Gas Hot Water Upgrades

If you run a business and rely on gas hot water, there’s good news for you too.

The ESS is increasing incentives for commercial upgrades. This will make it easier and more affordable to switch to heat pump technology.

Eligible businesses can now access:

- *Gas-to-heat pump upgrades* for a *minimum co-payment*

That's a significant saving, especially when you factor in reduced energy bills and lower maintenance costs over time. For businesses in hospitality, aged care, or any other sector with high hot water demand, it is a golden opportunity to future-proof your operations.

The Bottom Line

These changes to the [NSW Energy Savings Scheme](#) are designed to make energy upgrades safer, more transparent, smarter, and more accessible. Regardless of whether you're a homeowner looking to cut costs or a business ready to make the switch...

For example, by choosing a heat pump hot water system, you're not only saving money. You are also reducing your carbon footprint and contributing to a more sustainable future. And with stronger warranties, better protections, and increased incentives, the path to energy efficiency has never looked better.

Want to find out if you're eligible or explore your upgrade options? Visit the [NSW Energy Savings Scheme page](#) or speak to an [approved supplier](#) today. [Efficient Energy Group](#) is a leading partner in the EES and various other energy efficiency schemes across NSW.